

The Examiners Are Coming.



Are You Ready?

Dr. Linda Eagle on Compliance Education:



Dr. Linda Eagle

“Compliance is not just about scrambling the week before the examiners show up. It is about risk and risk management. It is about protecting the Bank, the Customer, and the Employee. Banks must set expectations, and establish proper policies and procedures, if management and associates

are to be held truly accountable for acting responsibly. Banks must provide standardized instruction on those policies and procedures, and include integrated certification testing and record-keeping. The instruction must be available on-demand with enforced periodic refresher training to keep knowledge current and it must be available as online reference to support ongoing compliance.”

The Edcomm Group provides training, documentation, and tools customized to your needs to prepare and fortify your people for the examination that is just around the corner, as well as the examination that is a year away.

Join over two hundred banks that have relied on The Edcomm Group since 1988 for outstanding Training and Documentation solutions.

Call me at 888-433-2666 and let me tell you more. With no obligation, we can send you a CD or visit in person, or direct you to our web site at www.bankersacademy.com.

Advantages of E-Learning

- ◆ Standardized consistent message.
- ◆ Review and approval of content AND delivery.
- ◆ Cost-Effective.
- ◆ Less Training Time.
- ◆ Personalized Content.
- ◆ On-Demand Reference.
- ◆ Tracking, Audit and Accountability.

What Our Clients Are Saying...

“Our Compliance Program is exquisite.

I had concerns as to whether our company would fare well in a compliance audit and, so, after an extensive search selected The Edcomm Group to provide us with a compliance program. The staff at Edcomm has proven to be very well informed, professional and simply delightful to work with. They were more than willing to edit the presented materials to reflect the manner in which we do business.

Best of all, our users are actually enjoying the modules and the auditors are satisfied that compliance is being well covered.”

Frances Gusst

*VP and Director of Training
Beneficial Savings Bank*

Dr. Linda Eagle is president of The Edcomm Group — a 17-year-old multimedia education and communication consulting firm specializing in the development of creative business solutions that improve productivity, customer service and market share, providing bottom-line results. For more information, contact Linda Eagle at linda.eagle@edcomm.com or 888-433-2666 and visit the company's Web sites at www.edcomm.com and www.bankersacademy.com.