

System Simulation Training

Strategies for Success



Dr. Linda Eagle on Successful Systems Training:



Dr. Linda Eagle

A new system can be great but if your employees don't know how to use it, you've got a problem on your hands! If you follow these eight strategies you can guarantee a successful system implementation, maximize your technology investment, and ensure smooth user acceptance.

The best eLearning solution for the job is System Simulation Training, a self-paced method based on Edcomm's unique Observe – Practice – Demonstrate model. Your employees learn an application through guided activities in a simulated environment that looks and feels like the real system. You won't need a training region, and you can use the eLearning program for new hire training as well as ongoing refresher training. eLearning allows you to deliver a standardized consistent message in less time with lower cost.

Change is never easy, but with the proper planning and approach, training can become a valuable asset rather than just one more problem to deal with.

Eight Strategies

1. Organize Your Information
2. Address Your Audience
3. Define Your Goals
4. Provide Multiple Paths
5. Challenge Your Users
6. Incorporate Feedback
7. Create Quality Programs
8. Plan for the Future

Dr. Linda Eagle is Founder & President of The Edcomm Group Banker's Academy—a 21-year-old education and consulting firm dedicated to serving Banks, Credit Unions, Money Services Businesses and all areas of the Financial Community with thousands of generic and customized training programs in areas such as Elder Financial Abuse, BSA/AML, Regulatory Compliance, Teller Training, Systems Training, Fraud Prevention, Sales and Service Training, and many more. For more information, please contact Linda at linda.eagle@edcomm.com, call 888.433.2666/+1.212.631.9400, or visit www.bankersacademy.com.